

Home Guitar Lessons Terms And Conditions

1. Cancellation of Lessons

If your teacher needs to cancel a lesson and cannot make it up, the lesson will not be charged for. Lessons missed or cancelled by pupils for any reason whatsoever will be charged for. You are paying for your time slot not the actual lesson. In the event of exams/holidays please inform your teacher a month in advance as we will try and make these lessons up. If not possible they will be charged for. You have booked your time and we cannot give it away. Pupils are responsible for informing your teacher of any changes to your timetable. Please inform your teacher at least a day before the lesson if the pupil has to miss the lesson. Every effort will be made to make up that lesson although this may not be possible and the lesson will be charged for.

2. Payments

Only direct EFTs, direct deposits or debit orders are accepted. Your first payment will have two months of fees as the additional payment will be your final month's notice deposit should you not chose to go on our debit order system. You may do a direct deposit into our account if you are not on the debit order system with your reference as on your invoice. Guitar Excellence as a company reserves the right to hand over any details to relative authorities as to obtain any outstanding debt due by you the payer to Guitar Excellence. Guitar Excellence reserves the right to stop teaching any pupil due to lack of/or payments due

3. Refunds

All packages are non-refundable. Guitar Excellence may from time to time at its discretion provide refunds in exceptional circumstances.

4. Copyright

All notes, tutorials and examination resources are the property of Guitar Excellence, unless otherwise stated. They may only be used by the learner to whom they are given. The client and learner agree not to copy, photocopy, scan, distribute or make any form of replication of such resources, without the express permission of Guitar Excellence.

5. Disclaimer

Guitar Excellence is not responsible for the success, motivation, commitment and progress of any pupil. Every effort will be made to ensure steady progress is made if the pupil practices according his or hers workload. We cannot guarantee results on Guitar Excellence's behalf.

6. Termination

One month's notice is required in writing before the 25th in order to stop lessons. A termination letter will be filled out by the pupil. Only once Guitar Excellence has acknowledged receipt of this termination letter then lessons will be stopped at the end of the following month. Your deposit will be used for your final month of tuition unless you are on the debit order system.

7. Indemnity

Guitar Excellence is committed to meticulous screening of instructors to ensure that only top quality professional guitar instructors are chosen for its clients. However, Guitar Excellence cannot be held responsible for the actions and conduct of its instructors. Each guitar instructor has contracted with Guitar Excellence as an independent contractor, operating with the support and under the guidance and systems of Guitar Excellence. Therefore, the client hereby indemnifies and holds Guitar Excellence harmless against any and all claims arising from any act or omission by the instructor whilst rendering instruction under the auspices of Guitar Excellence. Should the client become aware of any concern relating to the quality, behaviour or actions of an instructor, they hereby agree to contact Guitar Excellence immediately.

8. Non-circumvention

All lessons with Guitar Excellence are confirmed with your teacher directly. The client agrees not to privately approach or solicit the services of instructors introduced to them by Guitar Excellence regarding the provision of tuition of any kind whatsoever. In addition, the client agrees not to request or receive tuition from any instructor who leaves the service of Guitar Excellence, for a period of 6 months from the date of termination of such instructor's tutoring contract with Guitar Excellence

Email: [info@ guitarexcellence.co.za](mailto:info@guitarexcellence.co.za)

Web: www.guitarexcellence.co.za

Name: _____

Date: _____

Signed: _____